FREE Programs & Services

Helpline 844.435.7259
information, emotional support, resources, and referrals

Care Counseling
guidance, support, and dementia expertise in person or by phone

Support Groups
safe places for caregivers and/or those living with a dementia to gather and share information

Community Outreach & Caregiver Education
courses for caregivers and presentations in various languages

Early Stage Programs
education and support for those with memory concerns and their care partners

arts4ALZ & Memory Mornings
activities that focus on art, music, cognitive stimulation, and socialization

When Wandering Happens
what to do when someone you know with dementia goes missing
Understand Wandering

Wandering is not mindless walking.

It can happen at any time. People with dementia can become easily confused or overwhelmed, making them more susceptible to getting lost.

Prepare

- Current photo & basic personal info
- Know favorite places, commonly taken routes, etc.
- Remember: tracking devices and wearables can be taken off
- Keep a recently worn article of clothing in a sealed plastic bag
- Create a phone tree

After the Person Goes Missing

- At the scene:
  - Have scent guide ready
  - Talk to people about what they saw
  - Review footage from security cameras at the disappearance site
  - Check abandoned vehicles, crawl spaces & other places where people can hide
  - Check tracking devices, such as MedicAlert, phone, or clothes with QR code

- Phone calls to make:
  - Call the police
  - Activate your phone tree
  - Contact local media outlets
  - Notify LA County Metropolitan Transportation Authority
  - Notify Fire Department & EMS providers

- Activate social networks
  - Social media & online forums
  - Post on nextdoor.com
  - Share photo & ask people to spread the word

- Ask the police to:
  - Request canine unit & bloodhounds
  - Request dispatch conduct hourly broadcasts
  - Activate Silver Alert
  - Notify adjoining police jurisdictions & other law enforcement agencies

Helpful Resources

LA Found
833.569.7651
LAfound.com

Medic Alert Center
866.940.4401

MedicAlert
800.432.5378

Project Lifesaver International
877.580.5433

LoJack SafetyNet Tracking
877.434.6384

LA County Metropolitan Transportation Authority
213.922.6000

Wandering is not mindless walking.