



POSITION ANNOUNCEMENT

Position: Care Counselor, San Fernando Valley
Status: Full Time
Location: San Fernando Valley Office

GENERAL SUMMARY:

Provide support to caregivers/families on issues related to care giving and dementia. This position is dependent upon continued financial support.

Essential Job Functions:

- Provide telephone screening and assessment of caller's needs, develop care plans for families, provide referrals to services and conduct follow-up regularly.
- Provide services in person as needed, ensuring adherence to program protocol.
- Provide care counseling services and feedback on client status, for referrals from health plans and the ALZDirect Connect Program, in a timely manner.
- Educate caregivers on dementia-related issues.
- Conduct outreach to recruit caregivers for service.
- Attend quality assurance meetings and trainings.
- Meet all program goals as outlined in grant related sources.
- Provide care counseling and crisis intervention as the care counselor of the day on a rotating basis.
- Identify caregivers/families in need of respite or other types of assistance and connect them with Alzheimer's LA grant funding as available, as well as referral to external resources.
- Develop relationships with community partners through networking.
- Provide direct supervision of MSW student interns as needed.
- Enter client data, contact information, and consultation notes into the Penelope database in a timely manner, updating as needed.
- Other duties as assigned.

Qualifications, Skills, and Experience Required

- Master's level, licensed or license-eligible psychologist, social worker, nurse, or marriage & family therapist preferred
- Two years experience in the aging or dementia care field
- Excellent bilingual written and oral communication skills
- Computer literate
- Knowledge of community resources highly desirable
- Bilingual Spanish/English highly desirable
- Knowledge of database software computer programs very desirable
- Personable, able to work with people with dementia, caregivers and professionals
- Ability to work with diverse volunteers and staff

Send cover letter, including salary requirements, and resume to:

Alzheimer's Los Angeles
Attn: Human Resources
4221 Wilshire Blvd., Suite 400
Los Angeles, CA 90010
E-mail: alzglajob@gmail.com
(Word attachments only: Include the job title in the subject line)
Fax: 323-938-1036

We will consider for employment all qualified Applicants, including those with Criminal Histories, in a manner consistent with the requirements of applicable state and local laws, including the City of Los Angeles' Fair Chance Initiative for Hiring Ordinance (FCIHO).

Alzheimer's Los Angeles (Alzheimer's LA) offers a competitive salary + benefits. Alzheimer's LA is an M/F, Disabled, and Vet EEO/AA Employer.