## **Hallucinations**

<u>Id</u> entify the Problem	PROBLEM: Hallucinations (seeing or hearing things that are not there)
Problem	GOAL/EXPECTED OUTCOME: To increase caregiver's capacity to cope with and manage hallucinations
<u>E</u> ducate	ASSESS FURTHER:
Yourself	Understand the possible triggers of the problem:
	<ul> <li>Does the person not recognize his/her environment?</li> </ul>
	<ul> <li>Does the person not recognize his/her reflection in windows or mirrors?</li> </ul>
	<ul> <li>Does the person not recognize family members/caregivers?</li> </ul>
	<ul> <li>Is there something in the environment that upsets the person?</li> </ul>
	<ul> <li>Has the person's routines changed?</li> </ul>
	<ul> <li>Does the person have problems with hearing, seeing, or tasting?</li> </ul>
	<ul> <li>Is there a problem with the person's medications?</li> </ul>
	<ul> <li>Does the person have a physical illness, such as an infection?</li> </ul>
	Has the person recently fallen or hit his/her head?
	<ul> <li>Has the person not been eating enough or drinking enough fluids?</li> </ul>
	Understand the possible meaning of the problem to the person with Alzheimer's:
	Does the person feel frightened?
	Does the person feel unsafe?
	<ul><li>Is the person reliving a trauma from the past?</li></ul>
	Understand the possible meaning of the problem to the caregiver:
	<ul> <li>Does the caregiver feel frustrated?</li> </ul>
	<ul> <li>Does the caregiver feel like he/she does not know how to help?</li> </ul>
<u>A</u> dapt	TEACH PROBLEM-SOLVING STRATEGIES TO CAREGIVER:
	Change the environment
Problem	<ul> <li>Remove or adjust items that may upset the person</li> </ul>
solve with	<ul> <li>Cover mirrors and windows if the person does not know who is in the</li> </ul>
interventions and actions	mirror or window
	<ul> <li>Turn on lights to reduce shadows that may look frightening</li> </ul>
	<ul> <li>Turn off the TV if it is distracting. The person might also be confused</li> </ul>
	about whether the TV episode is reality
	<ul> <li>Use contrasting colors, such as red plates on white table clothes, to help</li> </ul>
	the person see differences in objects
	<ul> <li>Minimize busy patterns that might appear as an obstacle or barrier</li> </ul>
	<ul> <li>Make sure the person's glasses and/or hearing aides are on and working</li> </ul>
	Offer simple explanations, such as where sounds might be coming from
	<ul> <li>Do not argue about whether what's happening is real; remember, it's real to the</li> </ul>
	person
	<ul> <li>Be comforting and reassuring; remind person that he/she is safe</li> </ul>

Go for a walk or find another enjoyable activity
<ul> <li>Make sure the person is eating and drinking enough fluids</li> </ul>
<ul> <li>NOTE: You may not be able to stop the experience from happening because it</li> </ul>
might be part of the disease, but the goal is to help make it less scary and
upsetting for the person
CLINICAL SUPPORT:
Refer to PCP to evaluate possible medication reactions/interactions or assistive
equipment needs such as glasses or hearing aides
<ul> <li>Test for illness, infection, and/or injury</li> </ul>
CAREGIVER SUPPORT AND COMMUNITY RESOURCES:
<ul> <li>Listen empathically to caregiver and evaluate for level of distress</li> </ul>
<ul> <li>Refer to Alzheimer's Greater Los Angeles for support groups, disease education,</li> </ul>
and care consultation
<ul> <li>ALZ Direct Connect referral</li> </ul>
<ul> <li>Provide 24/7 Helpline #: 844.HELP.ALZ   844.4357.259</li> </ul>
<ul> <li>Website: www.alzgla.org</li> </ul>
Send literature:
<ul> <li>Quick Fact Sheet – Hallucinations (English and Spanish)</li> </ul>
<ul> <li>Topic Sheet – "Hallucinations, Delusions, Paranoia"</li> </ul>
FOLLOW UP:
<ul> <li>Schedule a phone call with caregiver to discuss outcomes and provide additional</li> </ul>
support
NOTES: